

ENERGY INSIGHTS

JUNE 2021

A newsletter for residential customers of Holyoke Gas & Electric

For a Spanish version of this piece, please visit www.hged.com/newsletter.
Para obtener una versión en español de este artículo, visite www.hged.com/newsletter.

HG&E's Main Office is back open to the public and we look forward to seeing you!

RATE COMPARISONS

LOWEST ELECTRIC RATE



May 2021: Residential customer consuming 500 kWh/month. Amounts shown include all discounts and use the fixed default generation supply price.

LOWEST NATURAL GAS RATE



May 2021: Residential customer consuming 94 CCF/month. Amounts shown include all discounts.

HG&E is studying the feasibility of offering internet service to residential customers in the City of Holyoke. This potential new service, called **Fiber-to-the-Home (FTTH)**, uses fiber optic cables to bring fast, reliable internet into residential dwellings. While HG&E is capable of providing residential FTTH service, there must be sufficient interest and demand for the service in order for the venture to be economically viable and not have an adverse impact on utility rates. In order to determine the level of interest in the community, we want to hear from HG&E customers who would like to subscribe to a local, residential fiber internet service.

Learn more and complete the interest form at hged.com/ftth.

IF WE BUILD THE NETWORK, WILL YOU CUT THE CORD?

Know what's below. Call **811** before you dig.

Attention excavators, contractors, and homeowners:
Did you know Federal and State law requires that you contact Dig Safe before digging, trenching, landscaping, or performing any other excavation or earth moving operation? Dig safe and dig smart by calling 811 before you start.

Dig safe. It's the law.

on-line at: www.digsafe.com

Dig Safe is a free service.

SAVING ENERGY SAVES MONEY

HG&E is committed to helping customers save energy and money by offering a variety of energy efficiency programs and incentives. Appliance rebates, free energy audits, and energy conservation assistance are just a few of the ways that customers can make their homes more energy efficient, all while cutting back on energy costs. Start saving today by visiting www.hged.com/save.

Energy Star Rebates

HG&E customers can save up to \$285 in total when purchasing all new appliances. From air conditioning units to a new refrigerator, customers are eligible for savings from \$25 to \$75, depending on the appliance. www.hged.com/rebate

Residential Energy Conservation Program

This unique program provides HG&E customers with financial assistance at 0% interest for the implementation of approved energy efficient measures. This program includes a variety of home cooling improvements, such as the installation of: central air conditioning, insulation, replacement windows and/or doors, programmable and/or Wifi thermostat, mini-split/ducted air source heat pumps, and mini-split/ductless heat pumps. www.hged.com/recp

Summer energy saving tips:

- ▶ Close shades, drapes, and blinds during the day.
- ▶ Use a microwave instead of the range/oven.
- ▶ During mild weather, use fans instead of air conditioning.
- ▶ Clean and replace air conditioner filters every two weeks during the summer.
- ▶ Plant shade trees around your home to reduce air conditioning costs.
- ▶ Keep a 2-3 foot clearance around air conditioning units to ensure proper circulation and optimum efficiency.

Important Customer Notice: Gas Meter Inspection

To comply with Federal safety codes, HG&E must inspect your gas meter at least once every three years. HG&E uniformed personnel may be in your neighborhood to complete this inspection. Please contact HG&E if you have any questions at (413) 536-9300 (press 1). Thank you!

You're



invited

Holyoke Gas & Electric (HG&E) would like to invite you and your family to the Blue Sox for our 2021 Customer Appreciation Night on Thursday, July 15. Hope to see you there!

ADMIT FOUR



Holyoke Gas & Electric
2021 Annual Customer
Appreciation Night

Holyoke Blue Sox Game

Thursday, July 15

6:30 p.m.

Mackenzie Field



HG&E Main Office
99 Suffolk Street
Holyoke, MA 01040
(413) 536-9300
www.hged.com

Customer Service Hours:
Monday - Friday
8:30 am - 4:30 pm

Contact Customer Service:
(413) 536-9300
Customer_Accounts@hged.com

Marketing/Communications:
Kate Sullivan Craven
ksullivan@hged.com

Payment Options

Online Payment
www.hged.com/payonline

Phone Payment
(413) 536-9300 (Option 5)

Drive Thru/Walk In
99 Suffolk Street
Holyoke, MA 01040
(413) 536-9300

Mail
P.O. Box 4165
Woburn, MA 01888-4165

Holyoke Drop Boxes
HG&E, 99 Suffolk Street
C-Mart, 1500 Northampton Street
DB Mart, 494 Westfield Road
Stop & Shop, 28 Lincoln Street
Stop & Shop, 2265 Northampton Street
Union Mart, 297 Apremont Highway

Holiday Closings

Juneteenth Day
Closed Friday, June 18

Independence Day
Closed Monday, July 5

Commissioners

Francis J. Hoey, III
Robert H. Griffin
James A. Sutter

Manager

James M. Lavelle