

ENERGY INSIGHTS

JUNE 2024

A newsletter for residential customers of Holyoke Gas & Electric

For a Spanish version of this piece, please visit www.hged.com/newsletter.
Para obtener una versión en español de este artículo, visite www.hged.com/newsletter.

SAVING ENERGY SAVES MONEY

HG&E is committed to helping customers save energy and money by offering a variety of energy efficiency programs and incentives. Appliance rebates, free energy audits, and energy conservation assistance are just a few of the ways customers can make their homes more energy efficient, all while cutting back on energy costs. Start saving today by visiting www.hged.com/save.

Energy Star Rebates

HG&E customers can save up to \$1,670 in total when purchasing all new appliances. From air conditioning units to a new refrigerator, customers are eligible for savings from \$25 to \$750, depending on the appliance. www.hged.com/appliance

Residential Energy Conservation Program

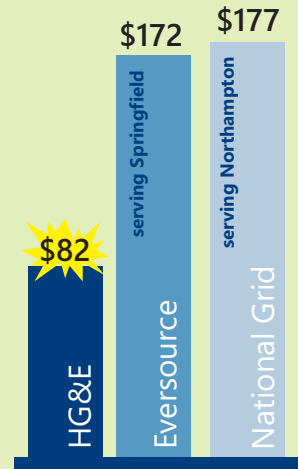
This unique program provides HG&E customers with financial assistance at 0% interest for the implementation of approved energy efficient measures. This program includes a variety of home cooling improvements, such as the installation of: central air conditioning, insulation, replacement windows and/or doors, programmable and/or Wifi thermostat, ducted heat pumps, and mini-split/ductless heat pumps. www.hged.com/recp

Summer energy saving tips:

- ▶ Close shades, drapes, and blinds during the day.
- ▶ Use a microwave instead of the range/oven.
- ▶ During mild weather, use fans instead of air conditioning.
- ▶ Replace or clean your air conditioner filter regularly so it operates more efficiently.
- ▶ Plant shade trees around your home to reduce air conditioning costs.
- ▶ Keep a 2-3 foot clearance around air conditioning units to ensure proper circulation and optimum efficiency.

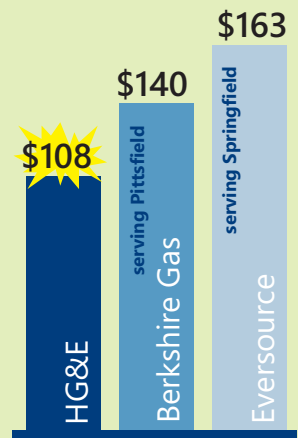
RATE COMPARISONS

LOWEST ELECTRIC RATE



May 2024: Residential customer consuming 500 kWh/month. Amounts shown include all discounts and use the fixed default generation supply price.

LOWEST NATURAL GAS RATE



May 2024: Residential customer consuming 94 CCF/month. Amounts shown include all discounts.

Important Customer Notice: Gas Meter Inspection

To comply with Federal safety codes, HG&E must inspect your gas meter at least once every three years. HG&E uniformed personnel may be in your neighborhood to complete this inspection. Please contact HG&E if you have any questions at (413) 536-9300 (press 1). Thank you!

Know what's below. Call **811** before you dig.

Attention excavators, contractors, and homeowners:
Did you know Federal and State law requires that you contact Dig Safe before digging, trenching, landscaping, or performing any other excavation or earth moving operation? Dig safe and dig smart by calling 811 before you start.

Dig safe. It's the law.

← on-line at: www.digsafe.com

Dig Safe is a free service funded by member utility companies. There is no charge for you to use this service.



EMPOWERING YOUR WORLD

HG&E Main Office
99 Suffolk Street
Holyoke, MA 01040
(413) 536-9300
www.hged.com

Customer Service Hours:
Monday - Friday
8:30 am - 4:30 pm

Contact Customer Service:
(413) 536-9300
customerservice@hged.com

Marketing/Communications:
Kate Sullivan Craven
ksullivan@hged.com

Payment Options

Online Payment
www.hged.com/payonline

Phone Payment
(413) 536-9300 (Option 5)

Drive Thru/Walk In
99 Suffolk Street
Holyoke, MA 01040
(413) 536-9300

Mail

P.O. Box 4165
Woburn, MA 01888-4165

Holyoke Drop Boxes
HG&E, 99 Suffolk Street
C-Mart, 1500 Northampton Street
DB Mart, 494 Westfield Road
Stop & Shop, 28 Lincoln Street
Stop & Shop, 2265 Northampton Street
Holyoke Senior Center, 291 Pine Street

Holiday Closings

Juneteenth Independence Day
Wednesday, June 19

Independence Day
Thursday, July 4

Commissioners

Francis J. Hoey, III
Marcos A. Marrero
James A. Sutter

Manager

James M. Lavelle



Friday, June 28



HOLYOKE FIREWORKS

SPONSORED BY HG&E

Holyoke Community College
Raindate: June 30
For updates, visit www.holyoke.org

You're Invited...

HOLYOKE GAS & ELECTRIC ANNUAL CUSTOMER APPRECIATION NIGHT



VALLEY BLUE SOX

Wednesday, June 19, 2024
6:35 PM
MacKenzie Field



ADMIT FOUR

Holyoke Gas & Electric would like to invite you and your family to the Blue Sox for our 2024 Customer Appreciation Night on Wednesday, June 19. Hope to see you there!